

	Type	Hits	Search Text
1	BRS	0	@pd<20000331 and 709/318.000.CCLS.
2	BRS	0	@pd<20000331 and 709/318.CCLS.
3	BRS	0	709/318.CCLS.
4	BRS	0	@pd<20000331 and (709/318).CCLS.
5	BRS	0	@pd<20000331 and (709/310).CCLS.
6	BRS	0	(709/310).CCLS.
7	BRS	0	@pd<20000331 and ("709").CCLS.
8	BRS	5924	@pd<20000331 and ("709").CLAS.
9	BRS	795	(@pd<20000331 and ("709").CLAS.) and agent
10	BRS	239	((@pd<20000331 and ("709").CLAS.) and agent) and customer
11	IS&R	6	((("6134318") or ("5884032") or ("6154209") or ("5734852") or ("5805886") or ("5828882"))).PN.
12	IS&R	3	((("5754830") or ("6199104") or ("5964836"))).PN.
13	BRS	4	@pd<20000331 and (database and ((user adj interface adj object) with table))
14	BRS	0	@pd<20000331 and (software SAME (GUI or UI or (user adj interface)) same switchboard)
15	BRS	5094	@pd<20000331 and (software SAME (GUI or UI or (user adj interface)))
16	BRS	0	@pd<20000331 and ((GUI or UI or (user adj interface)) same switchboard)
17	BRS	17	@pd<20000331 and (software same switchboard)
18	BRS	1166	@pd<20000331 and (software SAME (GUI or UI or (user adj interface)) same communicat\$3)
19	BRS	46	@pd<20000331 and (software SAME (GUI or UI or (user adj interface)) same (communicat\$3 with channel))
20	IS&R	5	((("5884032") or ("5754830") or ("5805886") or ("5884032") or ("6134318") or ("6263066"))).PN.
21	BRS	0	@pd<20000331 and ((communication adj server) SAME routing same fax same email)

	DBs	Time Stamp	Comments	Error Definition
1	USPAT; US-PGPUB; IBM_TDB	2004/01/22 13:42		
2	USPAT; US-PGPUB; IBM_TDB	2004/01/20 14:56		
3	USPAT; US-PGPUB; IBM_TDB	2004/01/20 14:56		
4	USPAT; US-PGPUB; IBM_TDB	2004/01/22 11:54		
5	USPAT; US-PGPUB; IBM_TDB	2004/01/20 15:02		
6	USPAT; US-PGPUB; IBM_TDB	2004/01/20 15:02		
7	USPAT; US-PGPUB; IBM_TDB	2004/01/20 15:02		
8	USPAT; US-PGPUB; IBM_TDB	2004/01/20 15:03		
9	USPAT; US-PGPUB; IBM_TDB	2004/01/20 15:03		
10	USPAT; US-PGPUB; IBM_TDB	2004/01/20 15:03		
11	USPAT; US-PGPUB; IBM_TDB	2004/01/20 15:41		
12	USPAT; US-PGPUB; IBM_TDB	2004/01/20 15:41		
13	USPAT; US-PGPUB; IBM_TDB	2004/01/21 11:52		
14	USPAT; US-PGPUB; IBM_TDB	2004/01/22 11:56		
15	USPAT; US-PGPUB; IBM_TDB	2004/01/23 11:05		
16	USPAT; US-PGPUB; IBM_TDB	2004/01/22 11:56		
17	USPAT; US-PGPUB; IBM_TDB	2004/01/22 11:56		
18	USPAT; US-PGPUB; IBM_TDB	2004/01/22 11:57		
19	USPAT; US-PGPUB; IBM_TDB	2004/01/22 11:58		
20	USPAT; US-PGPUB; IBM_TDB	2004/01/22 13:11		
21	USPAT; US-PGPUB; IBM_TDB	2004/01/22 13:43		

	Type	Hits	Search Text
22	BRS	0	@pd<20000331 and ((communication with server) SAME routing same fax same email)
23	BRS	1	@pd<20000331 and ((communication adj server) SAME fax same email)
24	BRS	0	@pd<20000331 and ((communication adj server) SAME phone same email)
25	BRS	0	@pd<20000331 and (incoming same call same email same center)
26	BRS	29	@pd<20000331 and (incoming same call same email)
27	BRS	1747	@pd<20000331 and (task same incoming)
28	BRS	711	@pd<20000331 and (task with incoming)
29	BRS	88	@pd<20000331 and ((task with incoming) same command)
30	BRS	780	@pd<20000331 and ((message with incoming) same command)
31	BRS	89	@pd<20000331 and ((message with incoming) same command same channel)
32	BRS	891	@pd<20000331 and (accept with (job or task or (work adj item) or assignment))
33	BRS	78	@pd<20000331 and ((accept with (job or task or (work adj item) or assignment)) same channel)
34	BRS	28	@pd<20000331 and (automated with workflow)
35	BRS	0	@pd<20000331 and (automated with workflow) and (accept and release)
36	BRS	13	@pd<20000331 and (automated with workflow) and accept
37	BRS	114	@pd<20000331 and ((accept with (job or task or (work adj item) or assignment)) same communication)
38	BRS	5	@pd<20000331 and ((accept with release with (job or task or (work adj item) or assignment)))
39	BRS	5	@pd<20000331 and ((task or job) same event same (notify or notification) same (user adj interface))
40	BRS	82	@pd<20000331 and (event same (notify or notification) same (user adj interface))
41	BRS	134	@pd<20000331 and (event same (notify or notification) same (user adj interface))

	DBs	Time Stamp	Comments	Error Definition
22	USPAT; US-PGPUB; IBM_TDB	2004/01/22 13:43		
23	USPAT; US-PGPUB; IBM_TDB	2004/01/22 13:53		
24	USPAT; US-PGPUB; IBM_TDB	2004/01/22 13:54		
25	USPAT; US-PGPUB; IBM_TDB	2004/01/22 13:55		
26	USPAT; US-PGPUB; IBM_TDB	2004/01/23 08:57		
27	USPAT; US-PGPUB; IBM_TDB	2004/01/23 08:58		
28	USPAT; US-PGPUB; IBM_TDB	2004/01/23 08:58		
29	USPAT; US-PGPUB; IBM_TDB	2004/01/23 09:05		
30	USPAT; US-PGPUB; IBM_TDB	2004/01/23 09:06		
31	USPAT; US-PGPUB; IBM_TDB	2004/01/23 09:06		
32	USPAT; US-PGPUB; IBM_TDB	2004/01/23 11:07		
33	USPAT; US-PGPUB; IBM_TDB	2004/01/23 11:26		
34	USPAT; US-PGPUB; IBM_TDB	2004/01/23 11:12		
35	USPAT; US-PGPUB; IBM_TDB	2004/01/23 11:13		
36	USPAT; US-PGPUB; IBM_TDB	2004/01/23 11:13		
37	USPAT; US-PGPUB; IBM_TDB	2004/01/23 11:27		
38	USPAT; US-PGPUB; IBM_TDB	2004/01/23 11:27		
39	USPAT; US-PGPUB; IBM_TDB	2004/01/28 13:03		
40	USPAT; US-PGPUB; IBM_TDB	2004/01/28 13:16		
41	USPAT; US-PGPUB; IBM_TDB	2004/01/28 13:16		

	Type	Hits	Search Text
42	BRS	3	@pd<20000331 and (event same (notify or notification) same (user adj interface) same phone)
43	BRS	344861	@pd<20000331 and ((phone adj call) same computersame event)
44	BRS	23	@pd<20000331 and ((phone adj call) same computer same event)
45	BRS	10	@pd<20000331 and ((phone adj call) same computer same ((user adj interface) or UI))
46	BRS	0	@pd<20000331 and ((incoming with ommunication) same computer same ((user adj interface) or UI))
47	BRS	6	@pd<20000331 and ((incoming with communication) same computer same ((user adj interface) or UI))
48	BRS	2	@pd<20000331 and ((incoming with event) same computer same ((user adj interface) or UI))
49	BRS	95	@pd<20000331 and (screen same notification same event)

	DBs	Time Stamp	Comments	Error Definition
42	USPAT; US-PGPUB; IBM_TDB	2004/01/28 13:19		
43	USPAT; US-PGPUB; IBM_TDB	2004/01/28 13:20		
44	USPAT; US-PGPUB; IBM_TDB	2004/01/28 13:20		
45	USPAT; US-PGPUB; IBM_TDB	2004/01/28 13:23		
46	USPAT; US-PGPUB; IBM_TDB	2004/01/28 13:23		
47	USPAT; US-PGPUB; IBM_TDB	2004/01/28 13:26		
48	USPAT; US-PGPUB; IBM_TDB	2004/01/28 13:27		
49	USPAT; US-PGPUB; IBM_TDB	2004/01/28 13:28		